	Case 2:11-cv-01490-RCJ -CWH Docu	ment 12	Filed 10/27/11	Page 1 of 59				
1	Timothy Harris		•	3				
2	4005 Cherokee Rose Ave. North Las Vegas, NV 89031			_				
3	702-371-3658 Extremeps1@cox.net							
4	Plaintiff, Pro se'							
5	IN THE UNITED STAT	TES DISTRI	ICT COURT					
6	FOR THE DISTRI	ICT OF NE	VADA					
7		1						
8	Timothy Harris, Pro se'							
9	Plaintiff(s),	CASE	NO. 2:11-cv-014	OO DOLOWII				
10	-vs-	CASE	NO. 2:11-cv-01 ²	19U-RCJ-CWH				
11	Crisis Collections Management, LLC; Ford							
12	Credit dba Ford Motor Credit Company; and							
13	Does 1 – 10,							
14	Defendant(s).							
15		J		•				
16	PLAINTIFF'S REVISED COMPLAINT IN							
17	TO DISMISS OR IN THE ALTERNATIVE STATE	EMENT	ION FOR A MC	<u> </u>				
18	Comes now the Plaintiff Timothy Harris with thi	is revised co	opy of Plaintiff's	complaint in				
19	response to Defendant's motion for a more defin	ite statemen	nt. The revision i	s based on all the				
20	files on record plus this revision and any oral arg	gument the c	court may allow.					
21	This complaint is based on the Fair Credi	it Renorting	Act 15 IJ.S.C. 8	1681 et sea.				
22	_							
23	(FCRA) and the Fair Debt Collection Practices Act 15 U.S.C. §1692 et seq. (FDCPA)							
24	At all times hereinafter mentioned, The Plaintiff			y, State of Nevada.				
25	From here forward Timothy Harris, will be know	wn as the Pla	aintitt.					
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27	<i> </i>							
28	///	1						

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1. JURISDICTION AND VENUE

Jurisdiction of this court arises pursuant to 15 U.S.C. §1681(p) and 15 U.S.C. §1692k(d) and which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy."

The Defendant, Crisis Collections Management, LLC, is a third party debt collector who conducts business in the state of Nevada and is located at 140 Washington St., Suite 200, P.O. Box 3479, Reno, Nevada 89505-3479, as such is governed under the Fair Debt Collection Practices Act 15 U.S.C. §1692 et seq.(FDCPA). From here forward, Crisis Collections Management, LLC will be known as Defendant.

Plaintiff brings this action to the fact as to how an alleged account was or was not validated and whether or not continued collection activities and wrongful actions without providing proof of an alleged account to the Plaintiff occurred in the attempted collection of the alleged account, violated the civil rights of the Plaintiff and the law as outlined in the Fair Debt Collection Practices Act 15 U.S.C. §1692 et seq.

The Co-Defendant, Ford Credit, dba Ford Motor Credit Company conducts business in the state of Nevada and is headquartered at One American Road, Deaborn, Michigan 48216 and is licensed to do business in the State of Nevada, as such is governed under the law by the Fair Credit Reporting Act 15 U.S.C. § 1681 et seq. From here forward Ford Motor Company will be known as Co-Defendant.

The Co-Defendant, is a Credit Lender and furnisher of information to the credit reporting agencies. As such, the Co-Defendant is governed under the law by The Fair Credit Reporting Act 15 USC §1681 et seq. and also reports these accounts to the national credit reporting agencies i.e. Trans Union, Equifax, Experian and Innovis, hereafter known as the CRA's. The State of Nevada abides by and adheres to these laws. Specifically the Fair Credit Reporting Act 15 USC §1681, et seq.

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The Plaintiff brings this action to the fact as to how an alleged account was or was not reported correctly and reported erroneous and inaccurate information in the Plaintiffs Credit reports and failed to provide proof of the alleged account. Also the wrongful actions of the Co-Defendant in the credit reporting of the alleged account, violated the civil rights of the Plaintiff and the law as outlined in the Fair Credit Reporting Act 15 USC §1681, et seq. and the Fair Debt Collection Practices Act 15 U.S.C. §1692 et seq.

2. PRELIMINARY STATEMENT

Plaintiff brings this action for damages based upon Defendant's violations of the Fair

Debt Collection Practices Act 15 U.S.C. §1681, et seq. Continued collection activity without

providing proof of an alleged account, overshadowing collection activity without providing proof

of an alleged account, and failure to provide proof of the alleged account.

Plaintiff brings this action for damages based upon Co-Defendant's violations of the Fair Credit Reporting Act, 15 U.S.C. 1681 et seq. ("FCRA"). Reporting erroneous and inaccurate information in the Plaintiffs' Credit Report, for failure to mark Plaintiffs' accounts with the CRA's in dispute, and for willful and negligent non-compliance.

Co-Defendant is a furnisher of information as contemplated by FCRA section 1681s-2(a) & (b), (n) & (o) that regularly and in the ordinary course of business furnishes information to one or more consumer reporting agencies about consumer transactions or experiences with any consumer.

3. INTRODUCTION FOR CAUSE OF ACTION AGAINST DEFENDANT

On or about July 15th, 2011 the Defendant contacted the Plaintiff via US Mail with a notice of an alleged debt that was owed (see exhibit PE-THFMC-001). The Plaintiff does not know the Defendant nor has the Plaintiff ever done any business with the Defendant. On or about July 28th, 2011, the Plaintiff sent a letter of Validation, according to the FDCPA, to the Defendant via certified US Mail #7010 2780 0000 5438 4193 (see Exhibit PE-THFMC-002) which the Defendant received on August 1st, 2011. To date the Defendant has failed to provide

Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 4 of 59 legal validation of any alleged debt. As the Defendant has admitted they are a debt collector, so the Defendant should know that contracts, cancelled checks, accounting statements and so on are not proper, legal validation of debts. The only legal validation of debt is **presentment of the account and general ledger statement signed and dated by the party responsible for maintaining the account under penalty of perjury** see Pacific Concrete F.C.U, v, Kauanoe, 62 Haw. 334, 614 P.2d 936 (1980); GE Cap/fa/ Hawaii, Inc. v. Yonenaka, 25 P.3d 807, 96 Hawaii 32 (Hawaii App 2001); Fooks v. Norwich Housing Authority, 28 Conn. L. Rptr. 371, (Conn. Super.2000); Town of Brookfield v. Candlewood Shores Estates, Inc., 513 A.2d 1218, 201 Conn. 1 (1986); and Solaon v. Godbole, 163 III. App. 3d 845, 114 III. Dec. 890, 515 N.E. 2d 1045 (3rd Dist 1987). This being the case, the Defendant has committed fraud upon the consumer in their attempt to collect on an un-validated debt.

The Defendant has performed continued collection activity by sending a 2nd letter on August 4th, 2011 (see Exhibit PE-THFMC-003) demanding payment even though the Defendant has not provided any proper, legal proof of any alleged debt or alleged account. This was done while the Plaintiff was still within his 30-day validation period as allowed by the FDCPA.

The Defendant has again continued their collection activity and overshadowed their collection activity by filing suit against the Plaintiff in the North Las Vegas Justice Court and by sending a letter with the summons of that suit (see Exhibit PE-THFMC-004) stating to "Call them" to discuss settlement all while the Defendant was still within the 30-day validation period allowed by the FDCPA. This letter states that their client is willing to offer a discounted lump sum offer in order to settle even though the accounting statement used as evidence, which is NOT LEGAL validation of debt, shows a zero balance and that the debt had been charged off.

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4. **DEFENDANT VIOLATIONS OF THE FDCPA**

Count I against the Defendant Under FDCPA

Failure to validate the alleged debt/account:

§ 809. Validation of debts 15 USC 1692g

- (a) Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing—
- (1) the amount of the debt;
- (2) the name of the creditor to whom the debt is owed;
- (3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector;
- (4) a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and
- (5) a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.
- (b) If the consumer notifies the debt collector in writing within the thirty-day period described in subsection (a) that the debt, or any portion thereof, is disputed, or that the consumer requests the name and address of the original creditor, the debt collector shall **cease collection** of the debt, or any disputed portion thereof, until the debt collector obtains verification of the debt or any copy of a judgment, or the name and address of the original creditor, and a copy of such verification or judgment, or name and address of the original creditor, is mailed to the consumer by the debt

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The Defendant has overshadowed this collection activity by again telling the Plaintiff,

"Should you wish to resolve this matter, please contact me." asking for Plaintiff to contact the

Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 7 of 59 Defendant even though there has been no validation of the alleged debt while the Plaintiff is still within his 30-day validation period. The Defendant has continued their collection activity and also overshadowed that activity by demanding payment and telling the Plaintiff to contact them even though the 30-day validation period had not expired and even though the Defendant had not offered any legal proof of the alleged account. (see Exhibit PE-THFMC-003) Continued collection activity and overshadowing: In violation of § 809. Validation of debts 15 USC 1692g Plaintiff demands Judgment in the amount of \$2,000.00 Count III against the Defendant Under FDCPA Continued collection activity and overshadowing: In violation of § 809. Validation of debts 15 USC 1692g By filing suit in the North Las Vegas Justice Court on August 26th, 2011, while the Plaintiff was still within his 30-day validation period the Defendant has again continued their collection activity without any proper, legal proof of any alleged debt or alleged account. The Defendant has further overshadowed their collection activity again by sending a letter with notice of the suit in the local court. In this letter the Defendant again tells the Plaintiff that if he "wishes to resolve this matter without further litigation to call him." The Defendant also states in their letter that, "their client has given them permission to make offers of multiple ways to settle this alleged debt but that the offers may expire or be withdrawn by their clients." These statements in conjunction with the filing of a lower court case at the same time can only be seen as a way to try and threaten and intimidate the Plaintiff into paying the Defendant, all while the Plaintiff is still within his 30-day validation period. These acts are blatant and willfull violations of the FDCPA. (see Exhibit PE-THFMC-004) Continued collection activity and overshadowing: In violation of § 809. Validation of debts 15 USC

Plaintiff demands Judgment in the amount of \$2,000.00

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WHEREFORE, The Defendant has violated the FDCPA and the Plaintiffs rights under the law. Plaintiff has disputed and asked for validation of the alleged account with the Defendant in a timely manner as required under FDCPA.

§ 813. Civil liability 15 USC 1692i

- (a) Except as otherwise provided by this section, any debt collector who fails to comply with any provision of this title with respect to any person is liable to such person in an amount equal to the sum of (1) any actual damage sustained by such person as a result of such failure;
- (2) (A) in the case of any action by an individual, such additional damages as the court may allow, but not exceeding \$1,000; or
- (B) in the case of a class action,
- (i) such amount for each named plaintiff as could be recovered under subparagraph (A), and
- (ii) such amount as the court may allow for all other class members, without regard to a minimum individual recovery, not to exceed the lesser of \$500,000 or 1 per centum of the net worth of the debt collector; and
- (3) in the case of any successful action to enforce the foregoing liability, the costs of the action, together with a reasonable attorney's fee as determined by the court. On a finding by the court that an action under this section was brought in bad faith and for the purpose of harassment, the court may award to the defendant attorney's fees reasonable in relation to the work expended and costs.

The Defendant has damaged the Plaintiff both monetarily and emotionally. Plaintiff demands judgment for punitive damages of \$50,000.00 along with \$5,000.00 for their violations of FDCPA and any other damages the court deems permissible along with reasonable attorney's fees as allowed by this court.

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4. INTRODUCTION FOR CAUSE OF ACTION AGAINST CO-DEFENDANT

On or about June 1st, 2010 the Plaintiff requested copies of his credit report from the three national credit reporting agencies Trans Union, Experian and Equifax. Upon review the Plaintiff found that the Co-Defendant was reporting erroneous, inaccurate and derogatory information in the plaintiff's credit reports. Upon inspection of the said credit reports the Plaintiff observed that Co-Defendant listed on the Plaintiffs Experian, Equifax and Trans Union credit report indicating an account with them.

The Plaintiff contacted the Co-Defendant by U.S. Postal Service Certified Mail Return Receipt # 7009 3410 0001 0346 8176 and U.S. Postal Service Certified Mail Return Receipt # 7009 3410 0001 0346 7858 on or about June 17th, 2010 and June 22nd, 2010 (see exhibit PE-THFMC-005) with receipt of said letters on June 21st, 2010 and July 16th, 2010 disputing the information in the Plaintiff's credit report.

The Plaintiff contacted Trans Union and disputed the erroneous and inaccurate information via U.S. Postal Service Certified Mail Return Receipt # 7009 3410 0001 0346 8169 on July 7th, 2010 (see exhibit PE-THFMC-006) and said letter was received on July 12th, 2010.

The Plaintiff contacted Experian and disputed the erroneous and inaccurate information via U.S. Postal Service Certified Mail Return Receipt # 7009 3410 0001 0346 8145 on July 7th, 2010 (see exhibit PE-THFMC-007) and said letter was received on July 16th, 2010.

The Plaintiff contacted Equifax and disputed the erroneous and inaccurate information via U.S. Postal Service Certified Mail Return Receipt # 7009 3410 0001 0346 8152 on July 7th, 2010 (see exhibit PE-THFMC-008) and said letter was received on July 10th, 2010.

All three Credit Reporting Bureaus have indicated they are reporting the information correctly as reported by the Co-Defendant. The Co-Defendant has been reporting erroneous and inaccurate information in the Plaintiff's credit reports since June 2010, in all three credit-reporting bureaus. To this date the Co-Defendant has not indicated in any of the Plaintiff's credit reports with the CRA's that there is a dispute and as such "marked" those reports to show that

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(c) Attorney's fees. Upon a finding by the court that an unsuccessful pleading, motion, or other paper filed in connection with an action under this section was filed in bad faith or for purposes of harassment, the court shall award to the prevailing party attorney's fees reasonable in relation to the work expended in responding to the pleading, motion, or other paper. As a result of Co-Defendant's willful failure to comply with the FCRA, Co-defendant is liable to the Plaintiff in an amount equal to the sum of (i) any actual damages sustained by the Plaintiff as a result of the failure **or damages** of not less than \$100.00 and not more than \$1,000.00 for each such violation; (ii) such amount of punitive damages as the court may allow; and (iii) the costs of this action together with reasonable attorneys' fees.

Plaintiff restates and reiterates herein all previous paragraphs.

Plaintiff demands judgment in the amount of \$1,188,000.00. This is based on every day that the Co-Defendant violated the FCRA (three hundred ninety six days) by willfully failing to comply with the requirements of the FCRA, times \$1000.00, times three for each one of the three national credit reporting bureaus. This is allowed for every day that the Co-Defendant fails to comply with the FCRA and its regulations thus damaging the Plaintiff's credit ratings and ability to obtain credit or to obtain credit at reasonable rates.

Count II against the Co-Defendant under FCRA

Civil liability for negligent noncompliance [15 U.S.C. § 16810]

- (a) In general. Any **person** who is negligent in failing to comply with **any** requirement imposed under this title with respect to **any** consumer is **liable** to that consumer in an amount equal to the sum of
- (1) any actual damages sustained by the consumer as a result of the failure; and
- (2) in the case of any successful action to enforce any liability under this section, the costs of the action together with reasonable attorney's fees as determined by the court.
- (b) Attorney's fees. On a finding by the court that an unsuccessful pleading, motion, or other paper filed in connection with an action under this section was filed in bad faith or for purposes

of harassment, the court shall award to the prevailing party attorney's fees reasonable in relation to the work expended in responding to the pleading, motion, or other paper.

Plaintiff demands judgment in the amount of \$1,188,000.00. This is based on every day that the Co-Defendant violated the FCRA (three hundred ninety six days) by negligently failing to comply with the requirements imposed under the FCRA, times \$1000.00, times three for each one of the three national credit reporting bureaus. This is allowed for every day that the Co-Defendant fails to comply with the FCRA and its regulations thus damaging the Plaintiff's credit ratings and ability to obtain credit or to obtain credit at reasonable rates.

Count III against the Co-Defendant under FCRA:

The plaintiff has disputed with the Co-Defendant and all three credit-reporting agencies in the same time frame and the Co-Defendant has not complied with the FCRA. The Co-Defendant has damaged the Plaintiff's credit score, credit report, and Plaintiff's character by saying that the Plaintiff doesn't pay his bills.

Reporting erroneous and inaccurate information

According to the Fair Credit Reporting Act, section 623. Responsibilities of furnishers of information to consumer reporting agencies:

- (a) Duty of furnishers of information to provide accurate information.
- (1) Prohibition.

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- (A) Reporting information with actual knowledge of errors. A person shall not furnish any information relating to a consumer to any consumer-reporting agency if the person knows or consciously avoids knowing that the information is inaccurate.
- (B) Reporting information after notice and confirmation of errors. A person shall not furnish information relating to a consumer to any consumer-reporting agency if
- (i) the person has been notified by the consumer, at the address specified by the person for such notices, that specific information is inaccurate: and
- (ii) the information is, in fact, inaccurate.

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(2) Deadline. A person shall complete all investigations, reviews, and reports required under paragraph (1) regarding information provided by the person to a consumer reporting agency, before the expiration of the period under section 611 (a)(1) [§ 1681 i] within which the consumer reporting agency is required to complete actions required by that section regarding that information.

Plaintiff demands judgment in the amount of \$1,188,000.00. This is based on every day that the Co-Defendant violated the FCRA (three hundred ninety six days) by reporting erroneous and inaccurate information, times \$1000.00, times three for each of the three national credit reporting bureaus. This is allowed for every day that the Co-Defendant fails to update the report by marking the alleged account in dispute thus damaging the Plaintiff's credit ratings and ability to obtain credit or to obtain credit at reasonable rates.

Count IV against the Co-Defendant under FCRA

The Co-Defendant, has failed to indicate that the Plaintiffs credit report is in dispute in the Plaintiffs three credit reports as the Co-Defendant has not provided proof of any alleged account from July 21st, 2010 and through today in all three credit reporting bureaus.

Co-Defendant has failed to indicate that the alleged account is in dispute.

Failure to mark the account in dispute

According to the Fair Credit Reporting Act, section 623. Responsibilities of furnishers of information to consumer reporting agencies

- (a) Duty of furnishers of information to provide accurate information.
- (1) Prohibition.

- (A) Reporting information with actual knowledge of errors. A person shall not furnish any information relating to a consumer to any consumer-reporting agency if the person knows or consciously avoids knowing that the information is inaccurate.
- (B) Reporting information after notice and confirmation of errors. A person shall not furnish information relating to a consumer to any consumer-reporting agency if

broken the FCRA by updating the reports each month without marking the alleged account in dispute thus damaging the Plaintiff's credit ratings and ability to obtain credit or to obtain credit

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at reasonable rates.

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Count V against the Co-Defendant under FCRA

§ 615. Requirements on users of consumer reports 15 U.S.C. § 1681m(G)

(2) upon request of the consumer to whom the debt purportedly relates, provide to the consumer all information to which the consumer would otherwise be entitled if the consumer were not a victim of identity theft, but wished to dispute the debt under provisions of law applicable to that person.

Plaintiff demands judgment in the amount of \$4,752,000.00 for violations of the FCRA against the Plaintiff. This is based on every day that the Co-Defendant violated the FCRA in Plaintiffs credit reports (three hundred ninety six days) by willfully failing to comply with the requirements of the FCRA, times \$1000.00, times three for each one of the three national credit reporting bureaus. This is allowed for every day that the Co-Defendant fails to comply with the FCRA and its regulations thus damaging the Plaintiff's credit ratings and ability to obtain credit or to obtain credit at reasonable rates and Plaintiff's reputation by saying that he doesn't pay his bills.

SUMMATION

Plaintiff has disputed the alleged accounts with the Co-Defendant and the Credit Reporting Agencies in a timely manner. The Co-Defendant has failed to indicate the Plaintiffs reports as being in dispute with regards to the alleged accounts being reported by the CRA's. Therefore the Co-Defendant is now reporting erroneous and inaccurate information on the Plaintiff's credit reports and the Co-Defendant has failed to provide legal proof of the alleged account as requested by the Plaintiff. These failures and in-actions by the Co-Defendant have violated the FCRA and damaged the Plaintiff.

The Plaintiff now has a negatively impacted credit score as of this date and has been denied credit and/or denied credit at reasonable rates because of the willful noncompliance and negligent actions of erroneous and inaccurate reporting and/or inaction's of the Co-Defendant.

Co-Defendant has not only violated the Plaintiff's civil rights but damaged the Plaintiff both 1 monetarily and emotionally. 2 WHEREFORE, the Co-Defendant has violated the Fair Credit Reporting Act. 3 Plaintiff demands Judgment in the amount of \$4,752,000.00, plus all costs of this action along 4 5 with punitive damages in the amount of \$100,000.00, for their violations of FCRA and any other 6 damages and attorney's fees the court deems permissible. 7 8 Respectfully submitted this 26th day of October, 2011. 9 10 11 **Timothy Harris** 4005 Cherokee Rose Ave 12 North Las Vegas, NV 89031 702-371-3658 13 Extremeps1@cox.net 14 15 /// 16 /// 17 III18 /// 19 /// 20 /// 21 /// 22 /// 23 /// 24 /// 25 III26 /// 27 /// 28 17

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CERTIFICATE OF SERVICE

will serve as Notice and Service.

I hereby certify that a copy of the forgoing Response to Motion to Dismiss and Revised

Complaint, Harris vs. Crisis Collections Management, LLC, has been served to Defendant's attorney of record at Robinson, Belaustegui, Sharp & Low with attention to Kent R. Robinson, Esq., at their place of business at 71 Washington Street, Reno, Nevada 89503 via United States

Postal Service. The aforementioned document was served to Co-Defendant, Ford Credit, by way of their attorney of record at Kravitz, Schnitzer, Sloane & Johnson with attention to Gary E.

Schnitzer, Esq., at 8985 South Eastern Avenue, Suite 200, Las Vegas, Nevada 89123 via United States Postal Service. This will also be available to any and all PACER ECF participants and

Timothy Harris 4005 Cherokee Rose Ave. North Las Vegas, NV 89031 702-371-3658 Extremeps1@cox.net

PE-THFMC-001

PE-THFMC-001

CRISIS COLLECTIONS MANAGEMENT, LLC

140 Washington St., Suite 200
PO Box 3479
Reno, Nevada 89505-3479
(775) 329-5114 / Fax (775) 329-5481
www.crisiscollections.com
Email: ekaufer@crisiscollections.com

July 15, 2011

Timothy P Harris 4005 Cherokee Rose Ave. N. Las Vegas Nevada 89031

Re: FORD MOTOR CREDIT COMPANY/TIMOTHY P HARRIS

Acet. No. 48063000000041346505

Amount: \$7,456.70 Date: June 9, 2011

Dear Harris:

This office represents FORD MOTOR CREDIT COMPANY and has been retained to collect the outstanding obligation. The account balance is stated above and it is our understanding that the account is accruing interest from the stated date. In the event we are unable to resolve this claim, we may file suit and pursue collection of all sums awarded by the court.

Please be advised that pursuant to 15 U.S.C. § 1692g unless you, within 30 days after receipt of this notice, dispute the validity of the debt, or any portion thereof, this firm will assume the debt to be valid. If you notify this firm within the 30 day period that the debt, or any portion thereof is disputed, this firm will obtain verification of the debt and a copy of such verification will be mailed to you by this firm.

If you have a desire to resolve this matter please contact Ed Kaufer, Collection Manager, at (775) 329-5114.

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR AND THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THIS PURPOSE.

Sincerely,

Robert H. Broili Attorney at Law

RHB/JWG

PE-THFMC-002

PE-THFMC-002

PS Form 3811, February 2004

Domestic Return Receipt

192595-02-M-1540

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E	(Domestic Mail Only; No Insurance Coverage Provided)									
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PE-THFMC-003

PE-THFMC-003

Crisis Collections Management, LLC

140 Washington St., Suite 200
P.O. BOX 3479
RENO, NEVADA 89505-3479
(775) 329-5114
FAX (775) 329-5481
Email: ekaufer@crisiscollections.com
www.crisiscollections.com

August 4, 2011

Mr. Timothy P. Harris 4005 Cherokee Rose Avenue North Las Vegas, NV 89031

> Re: FMCC v. Timothy P. Harris Account no.: 48063000000041346505

Dear Mr. Harris:

Thank you for your letter of July 28th, 2011 regarding the above referenced matter.

In accordance with your request, enclosed please find the relevant documents that support Ford Motor Credit's claim against you.

Should you wish to resolve this matter, please contact me.

Thank you.

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THIS PURPOSE.

Sincerely,

E.C. Kaufer

Collection Manager

ECK/bh

Encl: Relevant Documents

SECTION A:	EREST YEAR	TE CONT	RACT	AMD SE	CURITY AGREEM	CENT .	
Hoverthameler TIMOTHULP HARD	Ìŝ		CREE	TOR:	TEAM FORD,	LLC	AUG 3 1 200)
Address: 6213 EAGLE CROSSIN		Chy:	LAS	445 DREXEL Vegas	lD.	County: CLARK	
States NV Ton	8	74	V 02} 395-5100		Ze: 89130		
Bus. Phone: ((703) 413-504644, Pt Sack No. 27194 , 15578	59130 ione: ((703) Selection	413-60 H) B6	30			, Sala	hris Aabr
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Ford Motor Credit Company Gustomer Relations P.O. Box 542000 Omaha, NE 68154-8000

June 28, 2010

Timothy Paul Harris 4005 Cherokee Rose Avenue North Las Vegas, NV 89031

Re: Ford Credit Account - 41346505

Dear Mr. Harris:

I am writing in response to your letter of June 17, 2010, which was forwarded to me for review and reply. In it, you dispute the balance on the above account.

Upon receipt of your letter, I reviewed your account. Our records indicate you signed a Simple Interest Vehicle Contract and Security Agreement (copy enclosed) on August 29, 2008, financing \$25,525.76 at an Annual Percentage Rate of 0%. By virtue of your signature on the contract, you agreed to repay the amount financed by making 72 monthly payments of \$354.52 on the 13th of each month, until the balance is paid in full.

Our records further show 45 of the required 72 payments have been received and applied to the amount financed. The payment due July 13, 2007, was not received until July 31, 2007, 18 days past due. In accordance with the terms of the contract, a late charge of \$15.00 was assessed when the payment was 10 days past due. This late fee was paid on August 14, 2007, when a payment of \$369,72 was received. A Statement of Account, detailing the payment history, has been sent under separate cover for your review.

The amount financed (\$25,525.76) less the 45 payments of \$354.52, (\$15,953.40) received and applied toward the amount financed, leaves a current balance for your account of \$9,572.36. The next payment is due on July 13, 2010. No derogatory information has been reported to the credit bureaus with regard to this account.

Thank you for writing and allowing me the opportunity to provide this information.

Sincerely,

Laurie Dunlop Executive Analyst - Ford Credit

Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 27 of 59

PCUS

ACCOUNT NUMBER: 00000041346505

Pord Credit
P.O. Box 64400
Colorado Springs, CO. 80962-4400 Ford Credit

JUNE

09, 2011 TIMOTHY P HARRIS 4005 CHEROKEE ROSE AVE. N. LAS VEGAS, NV 89031

ACCOUNT NUMBER:

00000041346505

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Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 28 of 59

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ACCOUNT NUMBER: 00000041346505

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Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 29 of 59

ACCOUNT NUMBER: 00000041346505

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Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 30 of 59

FCUS ACCOUNT NUMBER: 00000041346505

JUNE 09 2011

TINOTHY P HARRIS
4005 CHEROKEE ROSE AVB.
N. LAS VBGAS, NV. 89031

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PE-THFMC-004

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Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 32 of 59 CRISIS COLLECTIONS MANAGEMENT, LLC

140 Washington St., Suite 200 PO Box 3479 Reno, Nevada 89505-3479 (P) 775-329-5114 (F) 775-329-5481 www.crisiscollections.com Email: ekaufer@crisiscollections.com

August 18, 2011

Timothy P Harris 4005 Cherokee Rose Ave. N. Las Vegas, Nevada 89031

Re:

File Number 11-01264-0

Plaintiff:

FORD MOTOR CREDIT COMPANY

Balance Due: \$7,670.20

Dear TIMOTHY P HARRIS:

We represent the above referenced plaintiff with regarding to the attached summons and Complaint.

We regret that it is necessary to file suit in attempt to collect this obligation. Due to the recent national economic crisis our client has authorized us to offer you a discounted lump sum payment option. If you cannot manage that option, our client has authorized a payment plan to allow you to pay this obligation over time. If you are interested in discussing either option plans, please call us. These options may expire or be withdrawn by our clients.

Should you wish to resolve this matter without further litigation, please call me. I will do everything possible to assist you in an affordable resolution.

Thank you, I look forward to hearing from you.

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THIS PURPOSE.

Sincerely

Collection Manager

ECK 11-01264-0

	SOMM								
1	Case No: Dept No: 1								
2	IN THE NORTH LAS VI	RCAS HISTICE COURT							
3	IN THE NORTH LAS VEGAS JUSTICE COURT CLARK COUNTY, STATE OF NEVADA								
4	,								
5	FORD MOTOR CREDIT COMPANY,								
6	Plaintiff.								
7		SUMMONS							
	v.	11CN 2134							
8	TIMOTHY P HARRIS,	== Vii = 1) 4							
9	imumi i marris,								
10	Defendant.								
	NOTICE: YOU HAVE BEEN SUED. THE COURT MA								
11	HEARD UNLESS YOU RESPOND WITHIN 20 DAYS. READ THE INFORMATION BELOW.								
12	TO THE DEFENDANT:								
13	A civil Complaint has been filed by the Plaintiff against you for the relief set forth in								
13	the Complaint.								
14	(1) If you intend to defend this lawsuit, within 20 days after this Summons is served								
15	on you exclusive of the day of service, you mu	•							
ا ۽ ۽	• • •	ress is shown below, a formal written response							
16	to the Complaint in accordance with the rules of the Court. A filing fee of \$33.00 is required								
17	• • • • • • • • • • • • • • • • • • • •	attorney whose name and address is shown							
18	below.								
	· · · · · · · · · · · · · · · · · · ·	an attorney in this matter, you should do so							
19	promptly so that your response may be filed o	n time.							
20	Issued on behalf of:								
21	ROBERT H. BROILI, ESQ.	FABIOLA MORALES							
22	Attorney for Plaintiff	BY:							
23	140 Washington St., Suite 200	CLERK							
	Reno NV 89503 (775) 329-5114	Court's address:							
24	AUG 2 6 2011	2428 N. Martin Luther King Blv							
25	DATE:	N. Las Vegas NV 89032 702-455-7801							
26									
27									

Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 34 of 59

	STATE OF	11-01284-0
	} ss.	AFFIDAVIT OF SERVICE
1	COUNTY OF	}
2		, being duly sworn says: That at all times herein
3	interest in the proceeding in which this ai	ed States, over 18 years of age, not a party to or fidavit is made. That affiant received copy(ies) day of, <u>20</u> _, and served the same
4	on the day of, 20_, by:	
5		h the Defendant
6	at (state address)	
7	2. Serving the Defendant	by
8		a copy with
9	of abode located at: (state addres	nd discretion residing at the Defendant's usual place
10	USE PARAGRAPH 3 FOR SERV	VICE UPON AGENT, COMPLETING A OR B
11		
12		by personally
		, as
13	an agent lawful	ly designated by statute to accept service of process;
14		, pursuant to NRS 14.020 as a
	1	d discretion at the above address, which address is ent agent as shown on the current certificate of
15	designation filed with the	
16	1	
17	71	mail box of the United States Post Office, enclosed
	in a sealed envelope postage pre	epaid (check appropriate method): ordinary rn receipt requested; registered mail, return
18	receipt requested, addressed to the	
19	the Defendant's last known addre	ess which is (state address)
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21	L	
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23 24	SUBSCRIBED AND SWORN to before me th	<u> </u>
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NORTH LAS VEGAS JUSTICE COURT

CLARK COUNTY, NEVADA

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28

2 AFFIRMATION 3 Pursuant to NRS 2398.030 4 The undersigned does hereby affirm that the preceding document, SUMMONS, filed in 5 Case Number . 6 X Document does not contain the social security number of any person 7 -OR-8 9 Document contains the social security number of a person as required by: 10 A specific state law, to wit: 11 -OT-12 For the administration of a public program 13 -OT-14 For an application for a federal or state grant 15 16 DATED August 6, 2011. 17 ROBERT H. BROILI, ESQ. Attorney and Counselor at Law 18 19 20 ROBERT H. BROILI, ESQ. (NV Bar #3685) 21 140 Washington St., Suite 200 P.O. Box 3479 22 Reno, NV 89505 (775) 329-5114 23 Attorneys for Plaintiff 24 25 26 27

F11.50 \$1425 - COMP 1 ROBERT H. BROILI, ESO. 2 Nevada Bar No. 3685 140 Washington St., #200 3 POST OFFICE BOX 3479 Reno, NV, USA 89505-3479 4 PH: (775) 329-5114 FX: (775) 329-5481 5 Attorney for Plaintiff 6 7 IN THE NORTH LAS VEGAS JUSTICE COURT 8 CLARK COUNTY, STATE OF NEVADA 9 FORD MOTOR CREDIT COMPANY, 10 Plaintiff. 11CN 2134 Case No. 11 v. Dept. No. 12 TIMOTHY P HARRIS, Defendant. / 13 14 **COMPLAINT** 15 Plaintiff, FORD MOTOR CREDIT COMPANY, by and through its attorney, ROBERT H. 16 BROILI, ESQ., hereby complains and alleges as follows: 17 1. That at all times herein mentioned Plaintiff, FORD MOTOR CREDIT COMPANY, 18 was and is a duly licensed AUTOMOBILE FINANCE COMPANY authorized to conduct business 19 in the State of Nevada. 20 2. That the Defendant TIMOTHY P. HARRIS is a resident of CLARK County, 21 Nevada, and/or that the Contract was entered into in CLARK County, Nevada. 22 3. That the Defendant executed and delivered to Plaintiff a written SIMPLE 23 INTEREST VEHICLE CONTRACT AND SECURITY AGREEMENT, evidencing a loan secured 24 by a consumer vehicle. 25 4. The Defendant defaulted by not making all required payments. Plaintiff has been 26 unable to repossess the vehicle and Plaintiff requests possession of the collateral be delivered to 27 28

SECTION A:	HEST VEHICLE CO	HIHACI A	MAN SEC	ANNUT AGHEEREN			
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Ford Motor Credit Company Customer Relations P.O. Box 542000 Omaha, NE 68154-8000

June 28, 2010

Timothy Paul Harris 4005 Cherokee Rose Avenue North Las Vegas, NV 89031

Re: Ford Credit Account - 41346505

Dear Mr. Harris:

I am writing in response to your letter of June 17, 2010, which was forwarded to me for review and reply. In it, you dispute the balance on the above account.

Upon receipt of your letter, I reviewed your account. Our records indicate you signed a Simple Interest Vehicle Contract and Security Agreement (copy enclosed) on August 29, 2008, financing \$25,525.76 at an Annual Percentage Rate of 0%. By virtue of your signature on the contract, you agreed to repay the amount financed by making 72 monthly payments of \$354.52 on the 13th of each month, until the balance is paid in full.

Our records further show 45 of the required 72 payments have been received and applied to the amount financed. The payment due July 13, 2007, was not received until July 31, 2007, 18 days past due. In accordance with the terms of the contract, a late charge of \$15.00 was assessed when the payment was 10 days past due. This late fee was paid on August 14, 2007, when a payment of \$369.72 was received. A Statement of Account, detailing the payment history, has been sent under separate cover for your review.

The amount financed (\$25,525.76) less the 45 payments of \$354.52, (\$15,953.40) received and applied toward the amount financed, leaves a current balance for your account of \$9,572.36. The next payment is due on July 13, 2010. No derogatory information has been reported to the credit bureaus with regard to this account.

Thank you for writing and allowing me the opportunity to provide this information.

Sincerely,

Laurie Dunlop Executive Analyst - Ford Credit

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ACCOUNT NUMBER: 00000041346505 FCUS

JONE 09, 2011

TIMOTHY D HADDIS 4005 CHEROKEE ROSE AVE. 4005 CHERURES NOSE AVE.

M. LAS UEGAS, NV 89031

ACCOUNT NUMBER: 00000041346505

YEAR: 2006 MAKE: FORD MODEL: MUSTG
VIN 12VPT808465204868 BELOW IS THE ITEMIZED HISTORY OF YOUR ACCOUNT BEGINNING WITH THE CONTRACT DATE

OF 08/29/06 AND REFLECTING ACTIVITY THROUGH 06/09/11.

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FCUS ACCOUNT NUMBER: 00000041346505

TIMOTHY P HARRIS
4005 CHEROXEE ROSE AVE.
N. LAS VECAS, NV 89031

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Case 2:11-cv-01490-RCJ -CWH Document 12 Filed 10/27/11 Page 42 of 59

PCUS ACCOUNT NUMBER: 00000041346505

1008 3 09, 2011

TIMOTHY P HARRIS
4005 CHEROURE ROBE AVE.
N. LAS VRGAS, NV 89031

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FCUS ACCOUNT NUMBER: 0000004134650

TUBE 1.09, 2011

TINOTHY P HARRIS
4005 CHEROKEE ROSE AVE.
M. LAS VEGAS, NV 89031

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45 of 59 SENDER: COMPLETE THIS SECTION COMPLETE THIS SECTION ON DELIVERY Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. X Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 1. Adjoin Addressed to: If YES, enter Pord Credit de Correspondence P.D. Box 542000 3. Service Type Omaha, NE 68154-8000 ☐ Certified Mail - Cl Express Mail ☐ Registered ☐ Return Receipt for Merchandise Insured Mali □ C.O.D. 4. Restricted Delivery? (Extra Fee) ☐ Yes 2. Article Number 7009 3410 0001 0346 7858 (Transfer from service lab.)

Domestic Return Receipt

102595-02-M-1540

U.S. Postal Service na CERTIFIED MAIL RECEIPT (Domestic Mail Only; No Insurance Coverage Provided) 7858 DIGHA DE 68154 0346 Postage \$0.44 0094 Certified Fee \$2.80 Postmank Return Receipt Fee (Endorsement Required) 0102 / 1 NOT \$2.30 Restricted Defivery Fee (Endorsement Required) \$0.00 3470 Total Postage & Fees | \$ \$5.54 06/17/2010 7009 8.0. Bur 542000 Correspondence Omah. NE 68154-8000 Sea Reverse for Instructions

PS Form 3811, February 2004

Case 2:11-cv-	01490-RCJ-CWH Document 12 SENDER: COMPLETE THIS SECTION	Filed 10/27/11 Page 46 of 59				
	 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	A. Signature X. MELLON FINANCIAL SERVICE Signat B. Received by (Printed Name) Regional Location Site Date of Delivery				
	1. Article Addressed to: Ford Csedit P. O. Box 7172 Pasadens, CA 9/109-7172	D. Is delivery address different from Item 1? Yes If YES, enter delivery address below: No				
	Yasadeni, CA 41109-1116	3. Service Type Cartified Mail Registered Return Receipt for Merchandise C.O.D. Restricted Delivery? (Extra Fee) Tyes				
	2. Article Number 7009 3410 01	001 0346 817 6				

Domestic Return Receipt

PS Form 3811, February 2004

176	(Domestic Mail C	D MAIL: RE	CEIPT Coverage Provided) e at www.usps.com.s
.D	PASADENA CA	91809	era Car La
034P	Postage	\$ \$0,44	0094
	Certifled Fee	\$2.80	7
0007	Return Receipt Fee (Endorsement Required)	\$2.30	11 Postniark UN Hera
	Restricted Delivery Fee (Endomement Required)	\$0.00] ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
3410	Total Postage & Faes	\$ \$ 5.54	06/22/2010
<u></u>	Sent to	Ford Credi	7
700		0, Box 717	
1**	Cfiv. State. ZiP+4	adena CA	9/109-7/72
	PS Form 3860 August 2		See Reverse for Instructions

102595-02-M-1540

Filed 10/27/11 Page 48 of 59 -01490-RC L-CWH Document 12 SENDER: COMPLETE THIS SECTION COMPLETE THIS SECTION ON DELIVERY Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. TransUnion LLC -X ■ Print your name and address on the reverse Addressee so that we can return the card to you. B. Received by (Printed Name)
JUL 1 2 2010 C. Date of Delivery Attach this card to the back of the mailpiece, or on the front if space permits. D. Is delivery address different from Item 1? Yes 1. Article Addressed to: if YES, enter delivery address below: □ No Trans Union 9.0. Box 1000 Chester, PA 19022 3. Service Type Certified Mail ☐ Express Mail ☐ Registered ☐ Return Receipt for Merchandise Insured Mali ☐ C.O.D. 4. Restricted Delivery? (Extra Fee) ☐ Yes 2. Article Number 7009 3410 0001 0346 8169 (Transfer from service label) PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540 :

169	(Domestic Mail C	MAIL RE	Coverage Provided)
40	CREW LYMME IP	9 ⁴⁷ 3 5 5	
0346	Postage	s \$0. 44	0094
	Certified Fee	\$2.80	07
0003	Return Receipt Fee (Endorsement Required)	\$2.30	Here
	Restricted Dalivery Fee (Endorsement Required)	\$0.00	7 200
3410	Total Postage & Fees	\$ \$5.54	07/07/2010
	Serit To	Frans Vnim	- FMC
700	or PO Box No.	0. Box 1000	
	City. State, 21P+4	pester PA.	19000
	PS Form 9800, August 2	006	See Reverse for Instructions

 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse 	A. Signature X □ Agent □ Addressee				
so that we can return the card to you. Attach this card to the back of the malipiece, or on the front if space permits.	B. Received by (Printed Name) C. Date of Delivery				
1. Article Addressed to:	D. Is delivery address different from item 1? Yes If YES, enter delivery address below: No				
Exparian P.O.B.X 2002 Allen, TX 75013	programme & State Company				
111. TX 75013					
Miles, Carre	3. Service Type Certified Mell Express Mell Registered Return Receipt for Merchandise C.O.D.				
	4. Restricted Delivery? (Extra Fee)				

Domestic Return Receipt

102595-02-M-1540 ·

	U.S. Postal S CERTIFIED	MAIL R	
81,45		ition visit our webs	e Coverage Provided) site at www.iisps.com.
410 0001 0346	Postage Certified Fee Return Receipt Fee (Endorsement Required) Restricted Delivery Fee (Endorsement Required) Total Postage & Fees	\$ \$0.44 \$2.80 \$2.30 \$0.00	0094 07 Postmerk Here 27/07/2010
7009 B		Experian P. Bux Zue In TX 7	

PS Form 3811, February 2004

Case 2:11-cv-01490-RCJ-CWH SENDER: COMPLETE THIS SECTION	Document 12 Filed 10/27/11 Page 52 of 59 COMPLETE THIS SECTION ON DELIVERY A. Signature
 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	X C Agent Addressee B. Received by (Printed Name) C. Date of Delivery III 10 2010
1. Article Addressed to: Escrifax P.O. Box 740241 Atlanta, GA 30374	D. Is delivery address different from item 1?
Milania, Oli 2001	3. Service Type Certified Mail Express Mail Registered Recurn Receipt for Merchandise Co.O.D.
	4. Restricted Delivery? (Extra Fee)
2. Article Number 7009 3418 C	0001 034F 9725

102595-02-M-1540

	U.S. Postal Service					
	CERTIFIED MAIL RECEIPT					
52	(Domestic Mail Only; No Insurance Coverage Provided)					
40	For delivery information visit our website at www.usps.com					
	ATLANTA GARS	od4C A	LUSE			
134E	Postage	\$ \$0.44	0094			
	Certified Fee	\$2.80	07			
1000	Return Fleceipt Fee (Endorsement Required)	77	Poetmark Here			
	Restricted Delivery Fee	\$2.30	⊣ 🚡			
Q	(Endorsement Required)	\$0.00	÷-{ ▼			
3410	Total Postage & Fees	\$ \$5.54	07/07/2010			
	Sent To	Edulax	FMC			
7009	Street Apr No. P. D. Bux 74024/					
₽~	City, State, ZIP-4 Atlanta, 6A 30374					
	PS Form 3800 August 2		See Reverse for instructions .			

Domestic Return Receipt

PS Form 3811, February 2004

Payment Status:

Comments:



24-Month Payment History

Diaths: Sep Oct Nov Dec Jen Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jen Feb Mar Apr May Jun Jul Au

TransUnion:

FORD CRED

	Experian	Equifax	TransUnion
Account Name:	FORD CRED	FMCC	
Account Number:	4134XXXX	4134XXXX	
Account Type:	Installment	installment	
Account Status:	Open	Open	
Monthly Payment:	\$354	\$354	
Date Opened:	08/2006	08/2006	
Balance:	\$9,217	\$9,217	
Terms:	72		
High Balance:	\$25,5 25	\$25,525	
Limit:	•	•	
Past Due:	-	-	

24-Month Payment History

Date: Sep Oct Nov Dec Jan Feb Mer Apr May Jus Jul Aug Sep Cot Nov Dec Jan Feb Mer Apr May Jus, Jul Aug

Current

TransUnion:

Account Name:
Account Number:
Account Type:
Account Status:
Monthly Payment:
Date Opened:
Balance:
Terms:
High Balance:

Limit:

Payment Status:

Comments:





Current



TransUnion

Past Due: Payment Status:

Balance: Terms: High Balance: Limit: Past Due: Payment Status: Comments: 24- Month Payment History Date: Experian: Equifax: TransUnion: FRD MOTOR CR Experian Equifax **TransUnion Account Name:** FORD CRED **FMCC** FRD MOTOR CR **Account Number:** 4134XXXX 4134XXXX 4134XXXX **Account Type:** Installment Installment Installment Account Status: Open Open Monthly Payment: \$354 \$354 **Date Opened:** 08/2006 08/2006 08/2006 Balance: \$7,645 \$7,545 \$7,545 Terms: 74 High Balance: \$25,525 \$25,525 \$25,526 Limit: Past Due: \$354 \$354 Payment Status: 30 Days Late 30 Days Late 30 Davs Late Comments: 24- Month Payment History Experian: Equifax: TransUnion:











Open

\$354

74

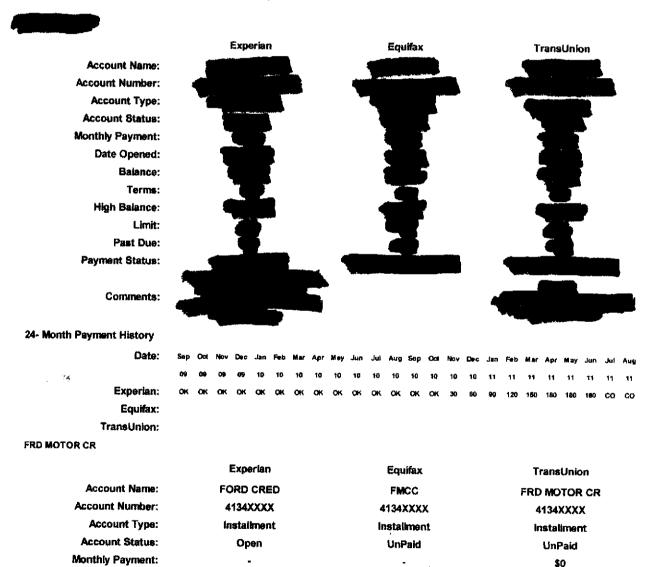
\$354

Auto

Current: Closed: Derogatory Summary: inquiries: Public Records: **Collections Accounts: Current Delinquencies:** Prior Delinquencies:

Account History

Below is information on any accounts you may have opened in the past. Accounts that are paid as agreed can remain on your report for up to 10 years from the date of last activity. Typically, a consumer reporting agency will not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.



Date Opened: Balance: